



CATALYST RESTAURANT

## **RESTAURANT SERVER**

### **Job Description**

Catalyst is modern American cuisine restaurant located in Kendall Square searching for a restaurant server to join their FOH team. The server reports directly to the Restaurant Manager and collaborates with all departments and team members as needed. The right candidate must have a passion for food and basic wine/spirit/beer knowledge. He/she is expected to deliver excellent service while maintaining Catalyst service standards and health and safety practices.

Catalyst Restaurant is dedicated to creating a positive and enthusiastic work environment that cultivates creativity and hard work. We are focused on continuing education for our FOH team members with weekly food and beverage training.

### **Job Requirements/Qualifications:**

- 5 Years of serving experience
- Experience with cash register and ordering information systems (POS)
- Display knowledge of food and wine/spirits/beverage
- Ability to multi-task and handle stressful situations
- Critical thinking/problem solving skills
- Cooperate and communicate with all serving and kitchen staff
- Passionate about the hospitality industry and service and upholds the Catalyst vision statement and standards
- Active listener
- Guest-centric-Understands excellent service and the culture of hospitality
- Ability to develop positive and constructive working and interpersonal relationships with guests and colleagues
- Treats guests and all team members with respect and professionalism
- Cultivates a positive work environment/Team player
- AM/PM weekday availability and PM weekend availability
- *Food safety training considered a bonus*
- *TIPS certification considered a bonus*



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**Job Responsibilities:**

- Provide excellent customer service
- Greet guests and present menus
- Take food/beverage orders and communicate dietary restrictions to the guest and kitchen team
- Upsell when appropriate
- Always maintain clean and tidy tables
- Deliver checks and collect payments
- Adhere to all relevant health department rules/regulations and Catalyst standards
- Follow Catalyst steps of service
- Complete daily side work
- Correctly use POS system

**Benefits:**

- Paid PTO for Full-time Employees
- Medical and Dental Coverage
- 401K
- Catalyst is Closed for the Following Holidays (*unless a private event is booked*):  
New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas

**APPLY:**

If you are interested in joining the Catalyst team, please send a cover letter and resume to:

Robyn Yee, Director of Events  
robyn.yee@catalystrestaurant.com